

Q & A

COMMON QUESTIONS

What if I want someone else to pick up my box?

If you want to have a friend or family member pick up your box for you, all you need to do is email us by the FRIDAY before your pick up date with their name and number from your email address that is on file.

What if I want additional items?

If you want to add additional items to your pick up, please email us by the WEDNESDAY before your pick up date.

How do I know what size produce is right for my household?

Check our produce guide to get a general idea of what each category will offer.

What if I'm already a wine club member?

If you are already a wine club member you will receive an additional discount on your CSA membership.

Is there a penalty for cancelling my CSA Membership?

Yes there is. It is our hope and goal to use the CSA platform to partner with small, local farms in hopes of helping them survive the turmoil of the year. With that we want to make sure that we can uphold our commitment to them without being at a financial loss ourselves. This is why we have opted for the build your own CSA model. Ideally everyone will be able to commit to what they sign up for. Of course we are totally flexible on a per person basis.

I'm still confused about the price structure, how does it work again?

The hardest part about allowing folks to customize their boxes so extensively is that it is then hard for us to give appropriate cost estimates. So we have come up with some examples of some memberships to give you a better idea.

1. Monthly pick-up schedule, medium produce, 2 bottles of wine, dry wine (all kinds) and a small gourmet add would cost approximately \$60 - \$75 per box.
2. Bi-Weekly pick, small produce, 1 bottle of wine, sweet wine only, and no gourmet add on would cost approximately \$30-\$40 per box.
3. Monthly pick-up schedule, X-large produce, 4 bottles of wine, mixed household and a large gourmet add on would cost approximately \$130 - \$160 per box.

How do I put my credit card on file?

Once you have submitted your CSA form we will give you a call and create your account. This is a great time to note anything of importance, (I.E. dietary restrictions, allergies, etc.). We can also answer any questions you may have at that time.

Still have additional questions? Contact us at CSA@lemoncreekwinery.com or 269.471.1321

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CSA!
Lemon Creek